Rev. 06/2019

WHAT DOES **Frontier Financial** DO WITH YOUR PERSONAL INFORMATION?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances payment history and income and assets
- credit history and employment information

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Frontier Financial chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Frontier Financial share? | Can you limit this sharing? |
|--|-----------------------------------|-----------------------------|
| For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes— to offer our products and services to you | Yes | No |
| For joint marketing with other financial companies | No | We don't share |
| For our affiliates' everyday business purposes—information about your transactions and experiences | Yes | No |
| For our affiliates' everyday business purposes—information about your creditworthiness | Yes | Yes |
| For our affiliates to market to you | Yes | Yes |
| For nonaffiliates to market to you | No | We don't share |

To limit our sharing

- Call
- -our menu will prompt you through your choice(s)
- Visit us online:
- Mail the form below

Please note:

If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Email: admin@compliance.loans

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| | Mail-in Form | | | |
| | | Mark any/all you want to limit: | | |
| | | Do not share my personal information for your marketing purposes. | | |
| | | Do not share my personal information for the everyday business purposes of your affiliate(s). | | |
| | | Name | | |
| | | Address | | |
| | | | | |
| | | City, State, Zip | | |
| | | | | |
| | Mail To: | Frontier Financial 9300 Bluebonnet Blvd Baton Rouge, LA 70810 | | |

| Who we are | | |
|--|---|--|
| Who is providing this notice? | Frontier Financial | |
| What we do | | |
| How does Frontier Financial protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. | |
| How does Frontier Financial | We collect your personal information, for example, when you | |
| ollect my personal information? | apply for a loan provide account information or pay us by check give us your employment information | |
| | We also collect your personal information from others, such as credit bureaus, affiliates or other companies. | |
| Why can't I limit all sharing? | Federal law gives you the right to limit only | |
| | sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you | |
| | State laws and individual companies may give you additional rights to limit sharing. | |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account. | |
| Definitions | | |
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. | |
| | Our affiliates include financial companies such as Frontier Financial of South Dakota, Inc., Frontier Financial of Spearfish, Inc. and Frontier Financial of Rapid City, Inc. | |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. | |
| | Frontier Financial Inc. does not share with non-affiliates so they can market to you. | |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. | |
| | Frontier Financial does not jointly market. | |
| Other important information | | |
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